Important update: You will start seeing the LucyRx name

Starting July 1, CerpassRx communications and materials will move to the LucyRx name. Your prescription coverage is not changing.

What is happening?

Starting July 1, you will see the LucyRx name where you previously saw CerpassRx.

You may see the LucyRx name on your member portal, mobile app, letters, emails, and other prescription benefit materials.

Why am I seeing the LucyRx name?

LucyRx acquired CerpassRx in October. Since then, our teams have been working together to support your prescription coverage and care.

Starting July 1, CerpassRx communications and materials will move to the LucyRx name.

Your prescription coverage, medications, pharmacy access, and support are not changing because of this name change.

Will my coverage change?

No. Your prescription coverage is not changing.

Will my medications change?

No. Your medications are not changing because of this name change.

Can I still use my pharmacy?

Yes. You can keep using the same pharmacy, as long as it is in your plan's network.

Will I need to change pharmacies?

No. You do not need to change pharmacies because of the move to the LucyRx name. You can keep using any pharmacy in your plan's network.

Will my support change?

No. You can still get help when you need it.

Do I need to create a new portal account?

Yes. You will need to create a new LucyRx member portal account.

Visit member.lucyrx.com to get started.

Do I need to download the LucyRx app?

No. The app is optional.

You can download the LucyRx app if you want mobile access to your prescription information.

What if I need help?

We're here for you.

Call: 877-860-8846
Hours: 24/7
Visit: lucyrx.com/members